

Telrecall Analog USB voice Logger is the ideal solution for monitoring voice calls in Small and Medium enterprises. Call Center/Stock brokers/ BFSI/ Security Agencies/ Emergency Services providers need to records calls for future evaluation and proof of Sale. Telrecall loggers provides a reliable and cost effective solution

## **Telrecall 2 Port Analog Logger**

- Multi-Channel Logger- the Telrecall Analog USB Logger is a multichannel logger connected to the PC via USB interface. Call records are stored in the PC's Hard disk. One PC supports one Telrecall Analog USB
- Maximize Storage The Voice files are stored in Wav/ Mp3 format. 1 GB HDD can store recording for 175 hours.
- Live Monitoring Administrator can monitor live calls through PC on the LAN
- High Quality recording The high sensitivity circuit in the USB interface ensures high quality, clear recording even in low noise
- Search recording- Call records can be searched with Date/ Number/ Company Name/ Channel Number. Manager can generate reports and print. Voice file can be played on PC
- Recording Start Modes Telrecall Logger supports three recording start modes--Audio control (VOX), Voltage Control, and Key control (manual). Based on customer's requirement any one can be used to start recording.
- Caller id Support DTMF and FSK mode to capture Caller id.
- Time Set- Telrecall loggers provides customer with option to setup start and stop recording time as per your schedule
- Access Control System provides multiple rights for user and admin. Password protection for secure login and usage.
- Cyclic recording Once the Storage is full the system automatically deletes the earliest records and overwrites with new recording data.
- Fault Alarm Generates alarm for machine, key operation failure.

## Minimum System Requirement

4 GB RAM/ 500 GB HDD /USB port Operating System Win 8/Win XP/Win 7

## **Applications/ Usage**

Stock Brokers / Insurance Agencies / BFSI / Customer Care Service / Automobile Dealers / Hotels/Control Room/Emergency Services

## Model-TelUSB 2











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